

NAZARBAYEV
UNIVERSITY
LIBRARY



THE POWER OF CONTENT MANAGEMENT SYSTEMS: TOOLS AND SOLUTIONS TO AUGMENT YOUR INFORMATION LITERACY AND LIBRARY PROGRAMS

Joseph Yap
Ramina Mukundan
Nazarbayev University Library

XIII International Conference <Central Asia 2019: Information and Library Resources in Science, Education, Culture, and Business
April 24-26, 2019 | Urgench, Uzbekistan

Objectives

1



To understand the benefits of CMS in managing virtual reference services.

2

Chat with a Librarian

Name


Department

User

[Start Chat](#)

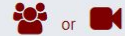
 [Email Us at reference@nu.edu.kz](mailto:reference@nu.edu.kz)

Need quick help on how to start your assignment? Short introduction on how to start your research

 [Find your Librarian](#)

Visit Us in the office #5E.322, #5E.324

[Make an Appointment](#)



To share the experiences of Nazarbayev University Library in using Springshare as a CMS tool.

NAZARBAYEV UNIVERSITY LIBRARY

Nazarbayev University Library / Nazarbayev University LibGuides / Home


Discover Library Resources and Services

ALL GUIDES BY SUBJECT BY TYPE BY OWNER


Search Our Guides:

- Database Tutorials (6)
- Research Essentials (13)
- Scholarly Communication (10)
- School/Department/Course (21)
- Skills and Tools (12)


Your Friendly Subject Librarians




Ramina Mukundan



Joseph Yap



Madina Kairatbekkyzy



Carlene Groen

Make an Appointment - Nazarbayev University Library

Meet One-on-One with our expert Librarians to get help with your research or homework. You are welcome to arrange an appointment - either Face-to-Face or using Zoom video conferencing. Some topics to be discussed:

- Search books and articles
- Cite it right: EndNote, Mendeley, Zotero
- Getting Started with research
- Literature Review Tools

General Guidelines:
 * Appointments must be made 24 hours in advance.
 * Cancellations should be made at least two hours in advance.

1. Select a staff member:

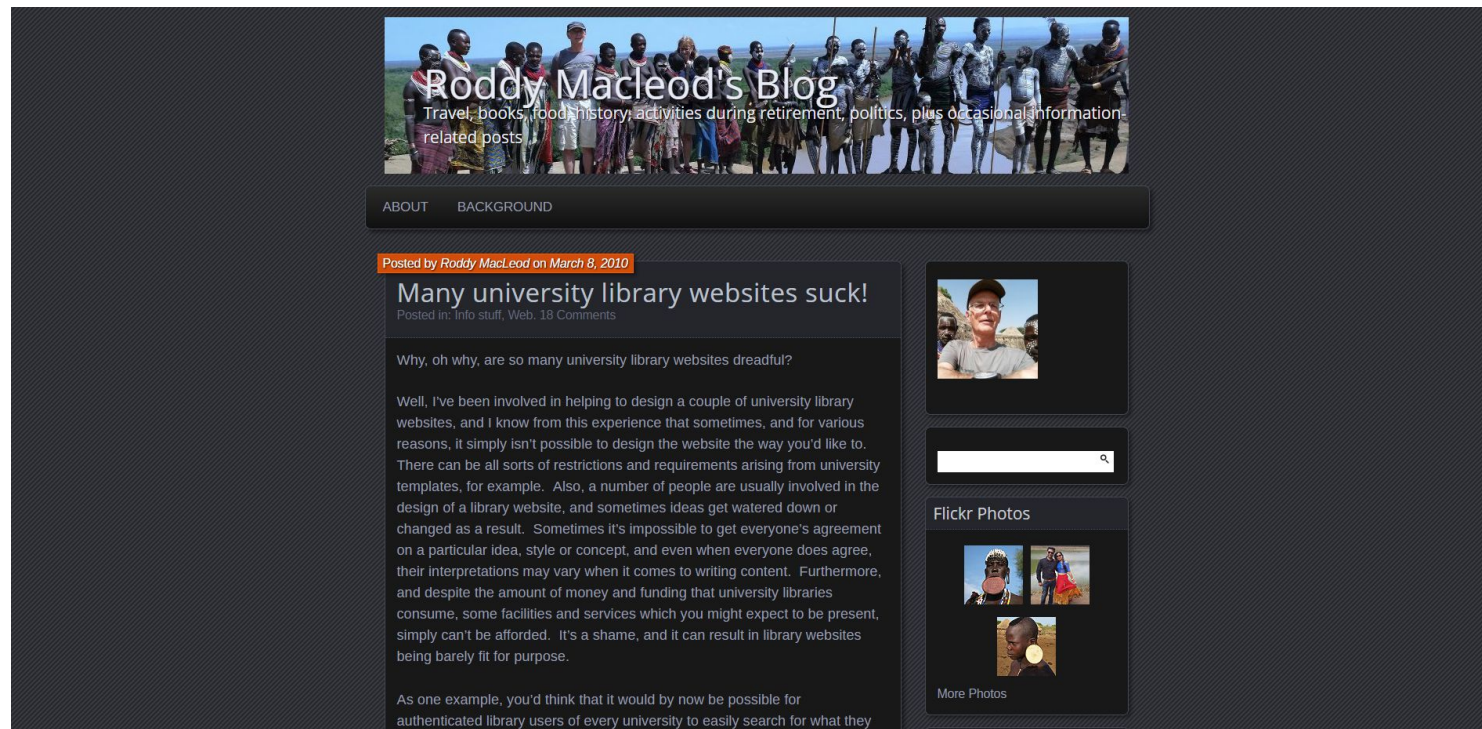
- No preference
- Darya Zvonareva [i](#)
- Yelizaveta Kamilova [i](#)
- Joseph Yap [i](#)
- Ramina Mukundan [i](#)
- Mary Kay Rathke [i](#)

2. Select Date:

		Apr		2019			
Su	Mo	Tu	We	Th	Fr	Sa	
	1	2	3	4	5	6	
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29	30					

To highlight the advantages of having a proprietary CMS as tools for library instruction and Information Literacy.

Library websites provide up-front basic information



The image shows a screenshot of a blog homepage for "Roddy Macleod's Blog". The header features a large photograph of a group of people in traditional African attire. Below the photo, the blog title "Roddy Macleod's Blog" is displayed in a large, white, serif font. Underneath the title, a subtitle reads: "Travel, books, food, history, activities during retirement, politics, plus occasional information-related posts". A navigation bar below the header contains two links: "ABOUT" and "BACKGROUND".

The main content area features a post titled "Many university library websites suck!". The post is attributed to "Roddy MacLeod" and dated "March 8, 2010". The text of the post begins with the question: "Why, oh why, are so many university library websites dreadful?". The post continues with a detailed critique of university library websites, discussing design constraints, multiple stakeholders, and budget limitations. The text is partially cut off at the bottom of the screenshot.

On the right side of the page, there is a profile picture of the author, a search bar, and a "Flickr Photos" section displaying a grid of small images. A "More Photos" link is located below the Flickr section.

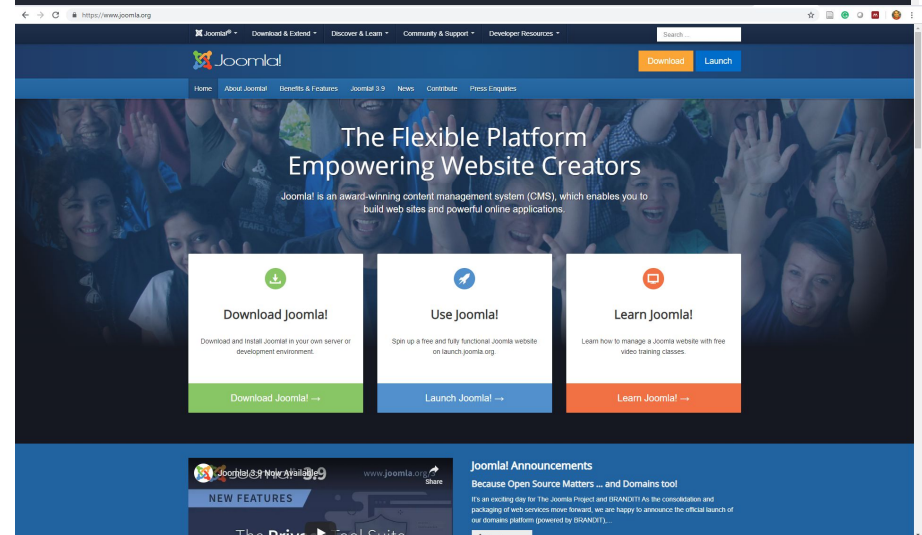
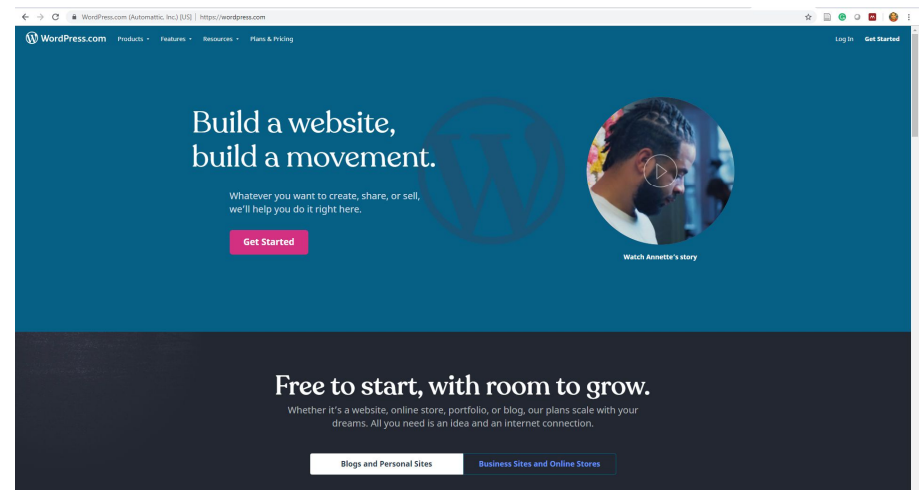
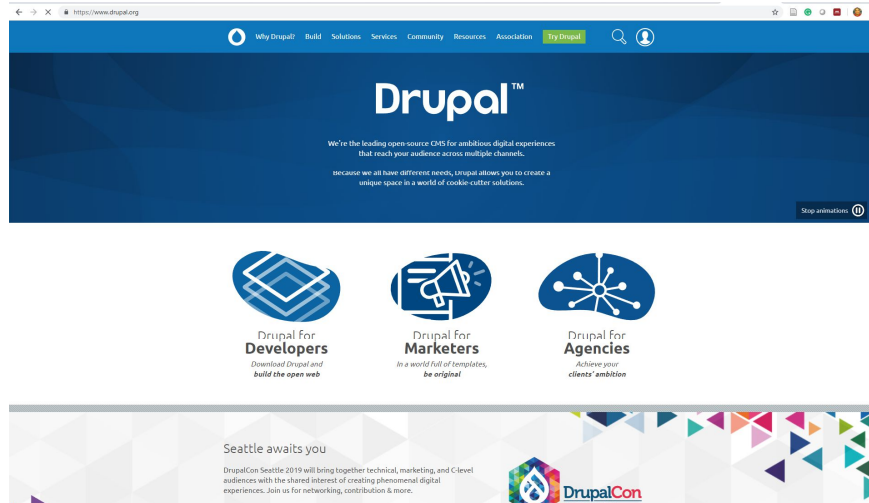
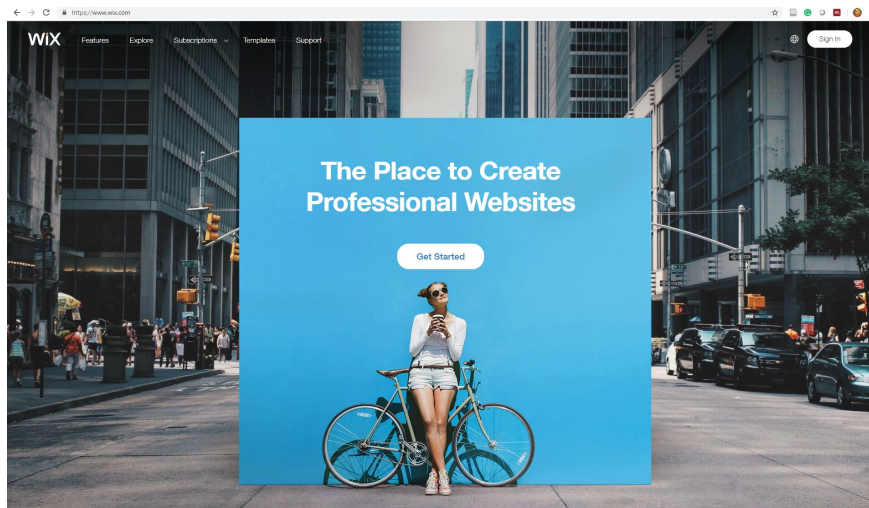


Content Management System

Designed “to create, customize, and manage information” (Patnaik & Mishra, 2015) and is utilized by all industries to organize information and knowledge (Wan, Li & Gao, 2016).



Open Source CMS



Collaborate with the Drupal community

This site serves the Drupal community by providing a place for groups to organize, plan and work on projects. Real world local user groups (sometimes called meetups) and regional Drupalcamps in particular are encouraged to setup their online presence here.

Browse groups

Geographical
Working groups
Distribution
Event planning

Drupal Global Contribution Weekend January 25-27, 2019

Posted by John Cook on November 16, 2018 at 3:39pm
Last updated by Shubhangi Helonde on Wed, 2019-01-30 07:26
(Previously know as "Global Sprint Weekend")

Small local contribution events everywhere (well, not everywhere, but anywhere) will be held during from (Friday) January 25 to (Sunday) 27 2019. Listed alphabetically by continent, country, locality (state, province, city: where applicable).

[Read more](#)
10 comments

Drupal Security team response to recent news articles relating to SA-CORE-2018-002 and SA-CORE-2018-004



Posted by Drupal Security Team on June 7, 2018 at 1:51pm
Various media outlets are reporting that a large number of Drupal sites are still vulnerable to the recent highly critical core vulnerabilities SA-CORE-2018-002 and SA-CORE-2018-004.

Those reports are all based on the same source. The source investigated the contents of CHANGELOG.txt of a large number of sites and assumed all sites reporting a version lower than 7.58 to be vulnerable.

[Read more](#)

Have your say in where Drupal 8 is going by participating in key initiatives



Posted by Gábor Hojtsy on April 24, 2018 at 2:26pm

Maybe you have seen Dries Buytaert's DrupalCon keynote and are looking forward to all the goodies coming in future Drupal 8 versions. The truth is none of those things will happen without people who want to make them happen to solve their own challenges with implementing and showcasing Drupal solutions. Are you implementing decoupled solutions and have issues you are working on? In the middle of building up a suite of integrated media solutions? These core team meetings are ideal to bring in these issues and discuss solutions and to be part of shaping up where Drupal 8 is heading. Read on for details.

[Read more](#)

New groups

Google Season of Docs
Drupal Akwa Ibom, Nigeria
Marketing of Drupal companies
Mississippi
Drupal Indore
Drupal Thailand
Jalandhar Drupal Camp
Drupal North America
Drupal Cote d'Ivoire
Sports API Drupal 8

[more](#)

Hot content this week

Drupal Global Contribution Weekend
January 25-27, 2019
20 weeks 2 days ago
Thread for feedback about D6 LTS and how to structure D7 LTS
10 weeks 4 days ago
Save the date - Design 4 Drupal, Boston 2019
3 weeks 6 days ago
[See all hot content.](#)

Started in 2001

Libraries using Drupal



FIND

Books, Articles and More Databases E-Journals Course Reserves

Books, Articles and More



> [Advanced Search](#) > [Search the CAT](#)

CONTEST

THE OTHER SIDE

WRITING CONTEST: THE OTHER SIDE

Our Spring 2019 Libraries Short Stories writing contest is open for submissions! From March 11 through April 12, our editorial board wants you to consider The Other Side – explore what hasn't been told before or gotten a chance to shine. New for this contest is a second round of voting April 15-19. Winners will be announced during the last week of classes!

Photo credit: graphics by Short Edition

Research Help and Tools

Guides and tools to help you find journal articles, research datasets, newspapers, eBooks and more.

Databases by Subject

Databases A-Z

Subject Guides

Subject Experts

Not sure what to do? Contact one of our subject experts to get on the right research path.

See more experts



Russell Hall

COMMUNICATIONS AND MEDIA STUDIES
POLITICAL SCIENCE



Sarah Hartman-Caverly

MECHANICAL ENGINEERING
MANAGEMENT ENGINEERING



Heidi Abbey Moyer

JEWISH STUDIES
WOMEN'S, GENDER, AND SEXUALITY STUDIES



Kevin Harwell

ACCOUNTING
MARKETING
ENTREPRENEURSHIP AND BUSINESS





Search



Catalog | Articles+

Find books, media, journals, and more in Catalog; journal articles in Articles+.

Specialists

Get advanced research assistance in dozens of subject areas.

Databases | eJournals

Select a database for in-depth research; or find a specific citation or journal.

Digital repository

Deposit data, papers, and other resources for long-term access.

Yewno

Explore connections among concepts and interdisciplinary subjects.

Data services

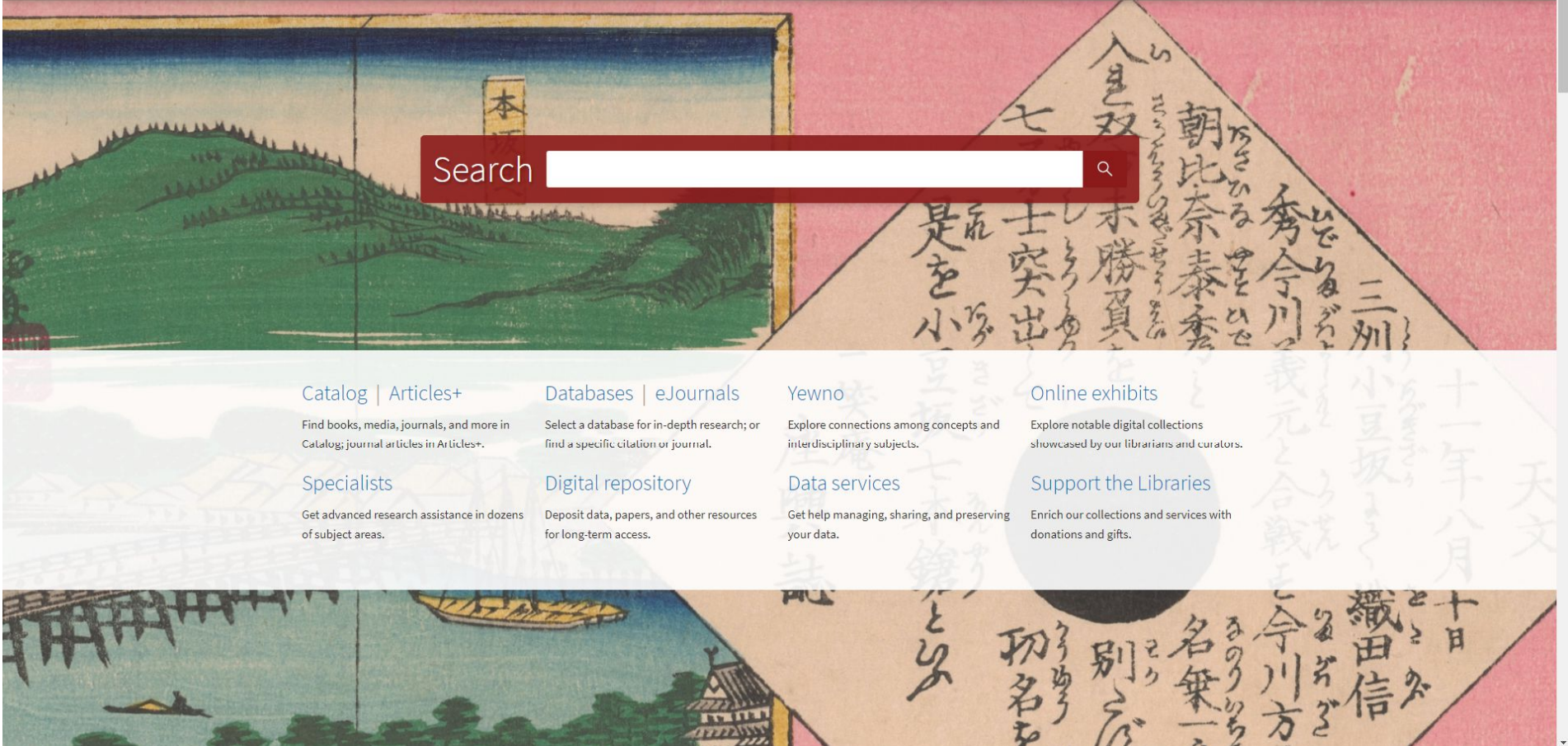
Get help managing, sharing, and preserving your data.

Online exhibits

Explore notable digital collections showcased by our librarians and curators.

Support the Libraries

Enrich our collections and services with donations and gifts.



CALENDAR

April 2019						
S	M	T	W	T	F	S
		1	2	3	4	5
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

News

 10 SEPTEMBER 2018
MIBF



FACEBOOK FEEDS



Medical and Health Librarians Association of the Philippines (MAHLAP) 1.3K likes
MAHLAP CONGRESS
LIBRARIAN'S METAMORPHOSIS: CONTRIBUTION AND ROLE IN A RAPIDLY EVOLVING SOCIETY
MARCH 6-8, 2019
110 RESORT, ROXAS CITY, CAPIZ

Be the first of your friends to like this



Mahlap Board



**MEDICAL AND HEALTH LIBRARIANS
ASSOCIATION OF THE PHILIPPINES, INC.**

OK ka LUNGS?



WAYS TO KEEP YOUR LUNGS HEALTHY

SEPTEMBER 13, 2018

Meeting Rooms 2 & 3, SMX Convention Center
Mall of Asia Complex, Pasay
10 am - 12 nn



JOOMLA

Springshare

Check out our most recent newsletter - SpringyNews: Building Strong Relationships

Email Sign Up



THE PLATFORM ▾

LIBRARY TYPE ▾

WHY SPRINGSHARE

BLOG

ABOUT ▾

SUPPORT ▾

Demo

Cloud Software for Libraries

LIBRARIAN-FIRST PLATFORM FOR A DIGITAL-FIRST WORLD



TURNING LIBRARIANS INTO
ROCKSTARS
IN THEIR COMMUNITIES! :)

5,700
Libraries

80
Countries

120,000
Librarians

10M+
Happy Library Users



LibGuide

According to Dobbs, Sittler, & Cook (2013) “the easy-to-use tools in Springshare’s LibGuides help you organize webpages, improve students’ research experience and learning, and offer an online community of librarians sharing their work and ideas.”

Trends & Issues in Library Technology	
IFLA IT Section Newsletter	January 2018
From the Incoming Editor	1
Usability Testing & Content Auditing Your Library Website	2
The Benefits of a LibGuide	6
Chronology of Data Processing	8
Information Technology Section	11

From the Incoming Editor

“ HAPPY NEW YEAR!

As an incoming newsletter editor, I am thrilled to be part of IFLA's Information Technology Section!

A little bit about myself. I am a medical librarian at Mount Sinai Hospital in Toronto, Canada, one of the most culture-rich communities in the world. In my visit to Poland last year, I thought IFLA to be akin to my own community, yet boasts a wide array of diversity in many other aspects.

It is my hope to facilitate discussion of technological applications in our workplaces to enhance access to information in our communities. ■■

Michelle Ryu



Welcome to the first 2018 issue of TILT!

Featured are usability testing, benefits of LibGuides and a historical recount of data processing in Germany.

IFLA WLIC 2018 is coming in August, and the IT Section is in the midst of planning a main and some joint sessions. Please feel free to contact any of your Section officers for more information, and to join us at the IT Section meetings.

I want to thank our contributors for sharing their news, and encourage all members (and non-members) to submit articles.

Happy reading!

Joan Wee
Editor



The Benefits of a LibGuide

Joseph M. Yap

Expert-Manager, Reference Department, Nazarbayev University Library, Astana, Republic of Kazakhstan
< joseph.yap@nu.edu.kz >

Introduction

Libraries are increasingly expected to create and share information in a timely and cost-efficient manner due to budget and staffing cuts. The traditional way of marketing library services involves creating brochures that may not be the most economical or environmentally friendly method. As user demographic changes and as technology evolves, libraries are expected to provide information at time of need.

LibGuides is a content management system (CMS) from Springshare (2017) and is being used by more than 5,700 libraries in 80 countries. Rodriguez (2015) reported that 4,800 libraries are using LibGuides which means a 19% increase in a span of two years. LibGuides has become a popular platform to promote library resources as well as share the subject expertise of the liaising librarians. The Nazarbayev University Library has been using LibGuides version 2 for about a year. Currently, it has more than fifty published guides that are categorized by general purpose, school, course guide and topic guide.

Benefits

The University of Pittsburg (2017) reported a number of benefits of using LibGuides to complement students' learning. Since the guides are organized in a subject-specific manner and available online, students can access the materials at their own pace. Another advantage to using LibGuides is the ability to update the content almost immediately as information changes.

Subject Librarians as Owners of the Guides

At Nazarbayev University Library, a subject librarian is assigned to each school or center to support with their information needs. Subject librarians are responsible for creating, maintaining and promoting their own guides. Each librarian works independently and thinks of a topic related to their subject specialization. Librarians are instructed to follow an existing guideline or template. For example, librarians are required to upload a photo in their profiles to help patrons be familiarized with their librarians.

In addition, librarians receive email reminders on how to curate and update assets. An asset is a "content object" which can be added to enhance a guide, such as a hyperlink, media including photograph, document, file, book from a catalog or an RSS feed. Assets should be managed carefully as deleting an asset may affect guides that contain the same asset. Subject librarians should also be cautious with tagging metadata, adding images and customizing design.

Creating your first guide is a fun experience. Before your guide is published, it is important to make sure that your content is user-friendly and accessible. Key checkpoints would include closed captioning for your videos, functional links, clear and informative headings and text, including avoiding the use of jargon. Martinez (2017) from O'Neill Library, Boston College in Massachusetts, has prepared an excellent introduction to LibGuides. You may visit his [LibGuide](#) for more information.

In 2012, NU Library started creating LibGuides

2012

2018

18

60

The screenshot shows the Nazarbayev University Library website. At the top, there is a header with the university logo and name. Below the header, there is a navigation menu with the following items: Welcome, Services, Books, e-Resources & Data Search, Getting Started, Citing and Evaluating, and Career in Engineering. A search bar is located on the right side of the page. The main content area is titled "SEng - Students: Welcome" and includes a sub-header "Guide created for the needs of NU School of Engineering students". Below this, there is a "Welcome" section with a collage of images related to engineering and science. The text below the images states: "The library offers you a catalog of over 100,000 printed materials and access to millions of articles and ebooks with a few clicks. This guide will make easier for School of Engineering students to identify and explore resources that will aid the research and career:" followed by a bulleted list of resources: key e-resources, reference materials, subscriptions to databases, websites, and blogs and more. On the right side of the page, there is a "SEng Subject Librarian" section featuring a photo of Darya Zvonareva and an "Email Me" button. A vertical "Ask Us" button is also visible on the right side of the page.

Ask Us

Search this Guide Search

Welcome Services Books e-Resources & Data Search Getting Started, Citing and Evaluating Career in Engineering Video Tutorials

Welcome SEng Subject Librarian



The library offers you a catalog of over 100,000 printed materials and access to millions of articles and ebooks with a few clicks.

This guide will make easier for School of Engineering students to identify and explore resources that will aid the research and career:

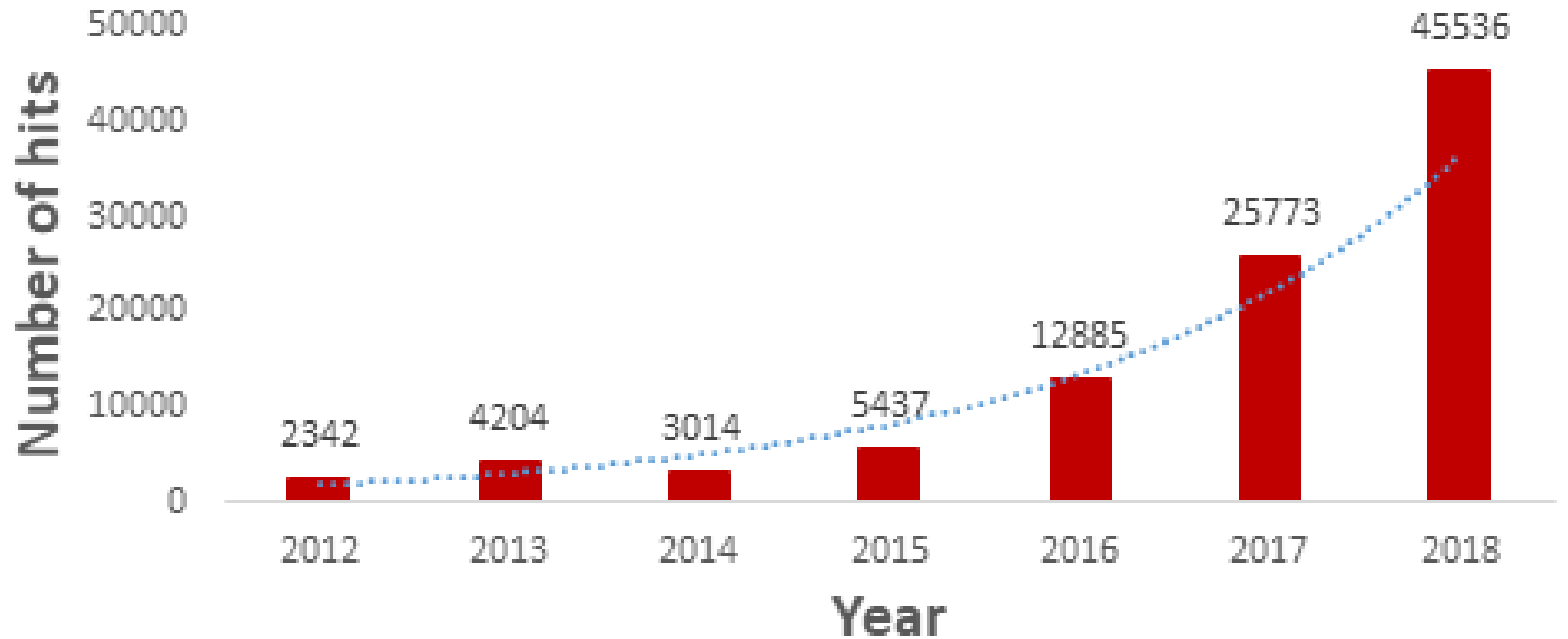
- key e-resources,
- reference materials,
- subscriptions to databases,
- websites,
- blogs and more.



Darya Zvonareva

Email Me

Total guide views



Most accessed LibGuides in 2018

Guide	Views
Media and Information Literacy	17,507
Citation Styles and Tools	1,843
Career and Advising Center	1,826
Subject Librarians	1,721
Google Scholar	1,656

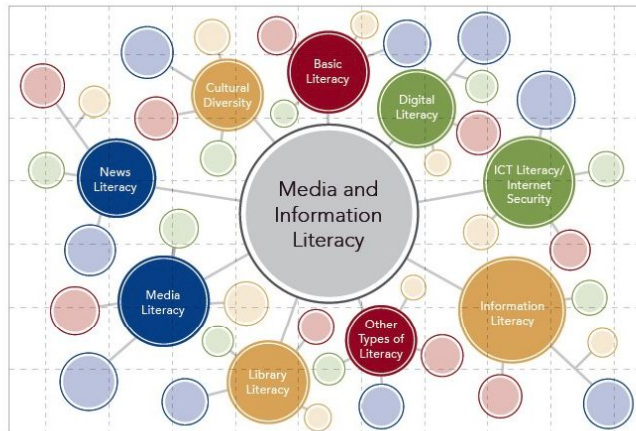


Media and Information Literacy: Introduction

This guide will prepare the academic community to be competent individuals in the area of Media and Information Literacy (MIL).

- Introduction**
- Historical Timeline of MIL
- MIL Competencies
- Five Laws of MIL
- MIL Tips
- Organizations

Introduction



Knowledge can be created and disseminated in all forms and formats. Media and information increases everyday and it becomes so abundant that it can be found anywhere, anytime specially in the booming era of data and information explosion. Becoming media and information literate individuals will test our patience on how we deal with information. It includes a certain level of respect towards those who need and request for it. Respect for information need means we allow each and everyone to express their ideas, opinions and expressions fully without any judgment or prejudice. MIL teaches us to use information and media content in an ethical, efficient and effective manner.

Librarian



Joseph Yap

[Email Me](#)

Contact:

Block 5E 322
+7 (7172) 70 49 74

Subjects:

Graduate School of Business,
Graduate School of Education,
Graduate School of Public Policy

Ask Me Anything!



Tracking the Use of LibGuides

Science track

Venue: Block C4, Room 268

Moderator: Constantinos Valagiannopoulos				
#	Author	Title	Time	
1	4-3 A.Sarsen, A. Sheverdin, A. Abrashuly, C. Valagiannopoulos	Maximizing photonic response with simple resonating structures in various geometries	10:00 – 10:20	
2	8-3 Joseph M. Yap	Tracking the use of LibGuides. A content and usage study applying return on investment	10:20 – 10:40	
3	3-3 A. Altaikyzy, H. Fan, Y. Xie	Effects of carbon nanoparticles on bacteria and application potential in biomedicine and pollution detection of ocean	10:40 – 11:00	
4	1-4 K. Gudun, M. Segizbayev, and A. Y. Khalimon	Phosphinite POCN Pincer Complexes of Ni(II): Synthesis and Hydroboration Catalysis	11:20-11:40	
5	7-3 T. Uakhitov, A. Issakhanov, O. Nurdaulet, A. Desyatnikov	Twisted and knotted light in photonic lattices and nonlinear media	11:20 – 11:40	
Moderator: Darya Zvonareva, Darkhan Bilyalov				
6	1-3 E. Abdikamalov, D. Alina, M. Denissenya,	Astrophysics Frontiers: Computer simulations and analytic calculations	16:20 – 16:40	
7	9-3 I. Seleznev, R. Alibekova, M. Pignatelli, A. Clementi	Developing a bilingual survey on patient satisfaction to assess patient-centered healthcare in Astana, Kazakhstan: Experience of Nazarbayev University School of Medicine	16:40 – 17:00	
8	10-3 A. Kuzhabekova, A. Temerbayeva, J. Sparks,	Research capacity and re-adjustment of foreign PhD holders from Kazakhstan	17:00 – 17:20	
9	11-3 A. Rakisheva, N. Smat, M. Yelibay	Understanding Kazakhstani Cultural Values	17:20 – 17:40	
10	12-3 M. Yakup, et.al	Cross linguistic information on the acquisition of the stress pattern in L3 (English)	17:40 – 18:00	

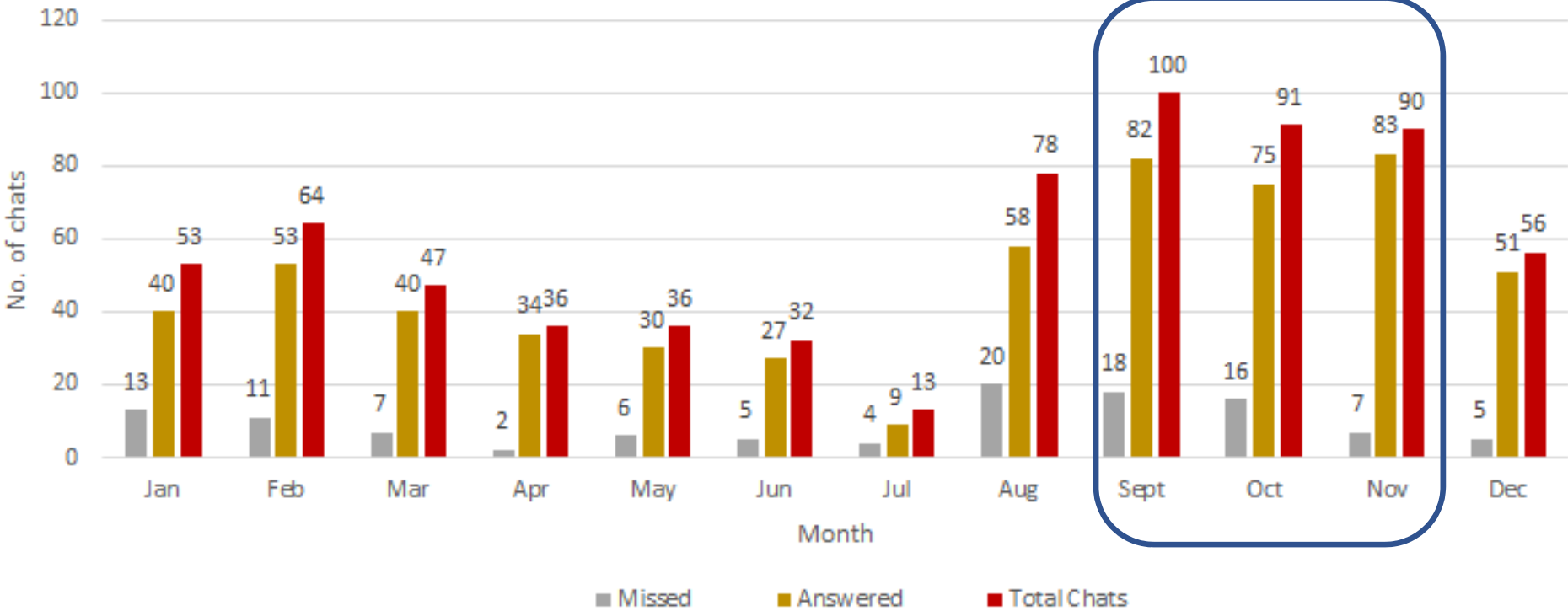
take more time to receive the ROI. Students are unaware of the existence of the guides. Subject Librarians have to exert extra effort to keep on reminding the students about the LibGuides and that more marketing plans and collaboration from the faculty members should be developed to maximize the full potential of the LibGuide as an e-learning tool.



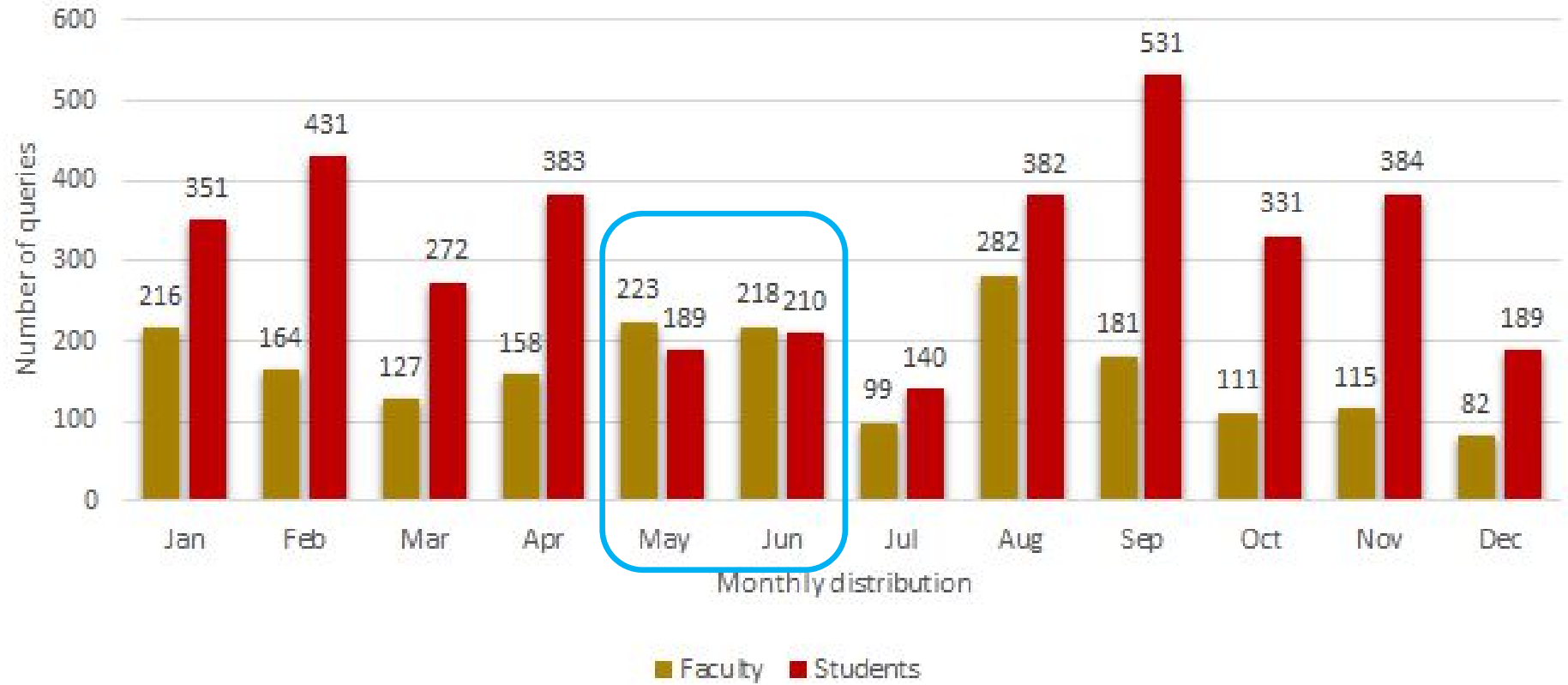
LibAnswer

LibAnswer queueing system helps the Reference Department in responding to immediate questions via chat, email, or random questions posted in our FAQ.

Ask-a-librarian chats



Ask a Librarian Queries based on User category





NAZARBAYEV
UNIVERSITY
LIBRARY

Library / LibAnswers

LibAnswers

Type your question

Search

Browse: 111 Answers Groups Topics

Showing 1 - 20 (of 137) Sort By

1 2 3 4 5 >

How can I scan?

Last Updated Sep 21 2018, 11:39am | Topics [equipment](#)

Where can I find grey literature from the University?

Last Updated Feb 17 2017, 10:40am | Topics [research](#) [repository](#)

For how long can I check out a book?

Last Updated Jan 18 2019, 01:06pm | Topics [Policies](#)

How to return a book using the self-station and Book Drop

Last Updated Sep 03 2018, 03:30pm | Topics [How to](#) [equipment](#)

How to import the citation of an article I have in my computer to my EndNote Web?

Last Updated Apr 12 2017, 12:45pm | Topics [How to](#) [skills](#) [citation software](#)

Does the library accept donations?

Last Updated Sep 03 2018, 03:00pm | Topics [policy](#)

Are there any books on how to write a motivation letter/ cover letter/ CV/ resume?

Last Updated Jan 24 2018, 10:31am | Topics [How to](#)

What time is the library open today?

Last Updated Jan 18 2019, 12:40pm | Topics [Policies](#)

Do we have access to this article in JSTOR?

Last Updated Jan 19 2018, 11:53am | Topics [Access to resources](#)

Is there any anti-plagiarism software available in the university for faculty?

Last Updated May 29 2017, 01:51pm | Topics [How to](#) [Access to resources](#)

What is the EDS system?

Topics (most frequent)

- How to (42)
- database (29)
- e-resources (23)
- Policies (16)
- research (16)
- In the Library (9)
- Journals (9)
- equipment (9)
- skills (9)
- Information Literacy (6)
- Access to resources (3)
- Book (3)
- citation software (3)
- policy (2)
- Databases (1)
- Tools (1)
- electronic resources (1)
- repository (1)
- statistical software (1)

Keywords (most frequent)

- information literacy (7)
- instruction (6)
- EDS (1)

Browser address bar: <https://nu.kz.libguides.com/google>

Nazarbayev University Library / Nazarbayev University LibGuides / Google Scholar / Google Scholar

Google Scholar: Google Scholar

Learn some tips & tricks to improve your Google searches as well as how to get the best out of Google Scholar

[Google Scholar](#) [Search Tips](#)

Introduction

With the right combination of keywords and filters, Google Scholar can find articles and patents on most topics. However, not all articles allow you to read the full text. The full text of the documents usually comes from institutional repositories, personal pages of scientists, open access journals, the public domain etc. The more recent materials (not in public domain) are made available with the agreement of the authors for free access. Today there is a range of access permissions that you should know in order to make the best use of the articles without infringing author's rights. Nazarbayev University Institutional Repository (NUR) is an example of an open access resource indexed in Scholar. [Click here to see results from NUR in Scholar](#)

Use the tabs below to find more information to make the most of searching with Google Scholar.

Article Full Text Advanced Search Personalize Your Library Google Scholar Impact Metrics

On Campus

On the right of the results list you can see if the article is available. You might see an option for [pdf] or full text through the Library. You should also click on the title link because the article might be available in open access through the publisher.

Designing materials for biology and medicine
R Langer, DA Tirrell - Nature, 2004 - nature.com
Abstract Biomaterials have played an enormous role in the success of medical devices and drug delivery systems. We discuss here new challenges and directions in biomaterials research. These include synthetic replacements for biological tissues, designing materials
☆ Cited by 2707 Related articles All 17 versions Web of Science 1933

[PDF] societyns.org
FullText@NULibrary

Hydrogels in biology and medicine: from molecular principles to bionanotechnology
NA Peppas, JZ Hill, A Khademhosseini - Advanced ..., 2006 - Wiley Online Library
Abstract Hydrogels are the center of research emphasis in nanotechnology because of their perceived "intelligence". They can be used as thin films, scaffolds, or
ical and biological applications. Here we highlight
es. All 11 versions Web of Science 1824

[PDF] semanticscholar.org
FullText@NULibrary

Welcome to LibChat!

Name (blank=anonymous)

Department

User

[Start Chat](#)

Reference Librarian

[Email Me](#)

Was This guide helpful?

Operator: Joseph Yap Status: Offline Internal **Online** Set Away

Monitoring: Departments - All; Queues - NU Reference (change in settings)

- Chats
- Tickets
- Settings

Patron Chats

All (1) / New (0) / Mine (1)

Meiram is chatting with Joseph Yap 10:19 am

Department: Default
 Coming from: Nazarbayev University
 Referring URL: https://nu.kz.libguides.com/askalibrarian

Internal Chat

Filter by name or dept

Departments

● Default

Operators

● All Staff

● Joseph Yap (you)

● Darya Zvonareva 10:11 am

● Yelizaveta Kamilova 10:11 am



Participants: Joseph Yap
Coming from: Nazarbayev University

- Share
- Close
- Print
- Group
- End Chat

Chat Patron Information

Joseph Yap 10:19:42 AM
Hello. How can I help you?

Meiram is typing...

- B
- /
- U
- Emoji
- Link

Message input field with a green send icon

- Canned Messages
- FAQs
- Request Screenshare

Send Message

Operator: Joseph Yap Status: Offline Internal Online Set Away

Monitoring: Departments - All; Queues - NU Reference (change in settings)

- Chats
- Tickets
- Settings

Patron Chats

All (1) / New (0) / Mine (1)

Sagadat is chatting with Joseph Yap 5:25 pm

Department: Default
 Coming from: Nazarbayev University
 Referring URL: <https://eds.b.ebscohost.com/eds/results?vid=10&sid=a6c68875-f878-47f2-8d35-a3d620a2f7b%40pdc-v-sessmgr01&bquery=Recent+Advances+of+Aminopyrimidines+in+Multicomponent+Reactions+Ruchi+Bharti%3E>

Internal Chat

Filter by name or dept

Departments

Default

Operators

All Staff

Joseph Yap (you)

Darya Zvonareva 5:37 pm

Mary Kay Rathke 4:16 pm

Ramina Mukundan 10:37 am

Yelizaveta Kamilova 3:30 pm

Sagadat

Participants: Joseph Yap
Coming from: Nazarbayev University

- End Chat

Chat Patron Information

- Joseph Yap** 5:25:11 PM
Hello. How can I help you?
- Sagadat** 5:26:03 PM
Hi, I need a certain article but NU doesn't have access to it. What I need to do to access it?
- Joseph Yap** 5:26:20 PM
May I know the doi?
- Sagadat** 5:26:30 PM
DOI : 10.2174/1385272822666171212152406

it's pretty recent
also, I requested this one via portal DOI: 10.1016/j.tetlet.2017.04.009
- Joseph Yap** 5:29:08 PM
This is published by a possible predatory publisher. Can you find another article?
I will check the second one
For the second one, I will request via ILL.
When do you need the article? May I know your email address?
- Sagadat** 5:32:51 PM
[Redacted]

preferably tomorrow
thank you for help!
- Joseph Yap** 5:33:27 PM
We will try our best since you just requested now.

- B
- /
- U
- 😊
- 🔗

Message input field with a green send icon on the right.

- Canned Messages
- FAQs
- 📄
- 🖥️
- Request Screenshare

Send Message

Operator: Joseph Yap Status: Offline Internal Online Set Away

Monitoring: Departments - All; Queues - NU Reference (change in settings)

Chats Tickets Settings

Patron Chats All (1) / New (0) / Mine (1)

Sagadat is chatting with Joseph Yap 5:25 pm
Department: Default
Coming from: Nazarbayev University
Referring URL: https://eds.b.ebscohost.com/eds/results?vid=10&sid=a6c68875-f878-4712-8d35-a3d620a217b1%40pdc-v-
sessmgr01&bquery=Recent+Advances+of+Aminopyrimidines+in+Multicomponent+Reactions+Ruchi+Bharti

Internal Chat

Filter by name or dept

Departments

Default

Operators

- All Staff
- Joseph Yap (you)
- Darya Zvonareva 5:37 pm
- Mary Kay Rathke 4:16 pm
- Ramina Mukundan 10:37 am
- Yelizaveta Kamilova 3:30 pm

Add to Reference Analytics

Add to Analytics
Reference Analytics

Question
Hi, I need a certain article but NU doesn't have access to it. Wh

Details

Answer
Joseph Yap: Hello. How can I help you?
Sagadat: Hi, I need a certain article but NU doesn't have access to it. What I need to do to access it?
Joseph Yap: May I know the doi?
Sagadat: DOI : 10.2174/1385272822666171212152406
it's pretty recent

Duration
10-20 min

Question Type
Research/Consultation

Asked by
Student

Format
Chat

Location
Online

Tags
Article

School / Department
SST

Internal Note:

Save

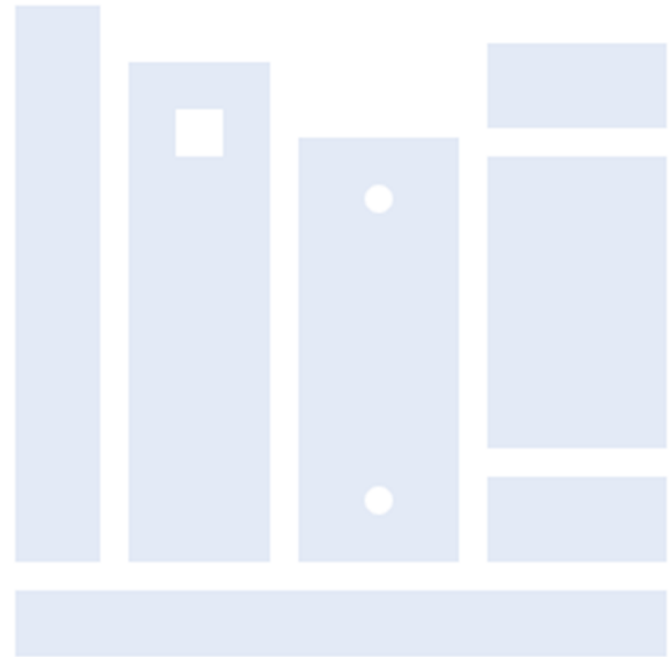
Canned Messages FAQs Request Screenshare

Send Message



LibCal

LibCal is great tool for organizing library workshops, one shot sessions, events and making appointments.





MPH: Citation Tool EndNote Online



This workshop will introduce participants to EndNote - a tool for creating bibliography and managing references.

You will learn how to set up an EndNote account, import citations, use the Cite While You Write for Microsoft Word plug-in and share project folders, and other features.

The workshop is arranged for students of MPH Year 2.

Related LibGuide: [Citation Styles and Tools by Reference Librarian](#)

Date: Monday, April 1, 2019
Time: 4:00pm - 5:00pm
Location: Small Comp Lab (701/5)
Campus: School of Medicine Library
Categories: [One-shot session](#) [SoM](#)

Event Organizer



Anar Dautova

[Email Me](#)

School of Medicine
Library, Floor 7, office 701/2
5/1 Kerey-Zhanibek
Khandar street
+7 (7172) 70-62-73

[View other Events & Workshops](#)

Search mail

libguide 2/2

3 of 43

[Explore Workshops & Events] An event needs to be reviewed

NU Library Calendar&Booking
to darya.zvonareva, me, marykay.rathke

Tue, Mar 26, 12:19 PM (13 days ago)

Anar Dautova has requested your review of an event in the Explore Workshops & Events calendar.

You can review this event by visiting the [Publishing Workflow page](#).

Event Details:
Title: MPH: Citation Tool EndNote Online
Location: Small Comp Lab (701/5)
Campus: School of Medicine Library

4:00pm - 5:00pm, Monday, April 1, 2019

Description:

This workshop will introduce participants to EndNote - a tool for creating bibliography and managing references.

You will learn how to set up an EndNote account, import citations, use the Cite While You Write for Microsoft Word plug-in and share project folders, and other features.

The workshop is arranged for students of MPH Year 2.

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Reply Reply all Forward

Explore Workshops & Events

Settings

Status: Public URL: https://nu-kz.libcal.com/calendar/workshops-events Print

Search for event... Search

+ Add New Event

Category Campus

< > Today

April 2019

Agenda Day Week Month

Sun	Mon	Tue	Wed	Thu	Fri	Sat
31	1 4pm MPH - Citation Tool EnchNotes	2 4:30pm Lit Review 101	3 3pm Elsevier's Author Workshop	4	5 5pm Data Introduction: Finding Da	6
7	8	9 4pm Mendeley - Reference and Ci	10	11 12pm Wiley Webinar 5pm Creating Surveys	12	13
14	15	16	17	18	19	20
21	22	23 3pm Research Hacks: Use the Su	24	25	26	27
28	29	30	1	2	3	4
5	6	7	8	9	10	11

support



EXPLORE WORKSHOPS AND EVENTS

April 2019						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Upcoming Events:

- Mendeley - Reference and Citation tool**
Tuesday, April 9, 2019 4:00pm
- Wiley Webinar**
Thursday, April 11, 2019 12:00pm
- Creating Surveys**
Thursday, April 11, 2019 5:00pm
- Research Hacks: Use the Superpowers of Sage Research Methods, OECD and More**
Tuesday, April 23, 2019 3:00pm

Print & Media

E-Resources

Insert text

Search...

Search

Advanced search



NEW ARRIVALS

All arrivals



Totally random
Bub, Tanya



Disability studies and the inclusive classroom
Baglieri, Susan



Dutch for self-study
Kampen, Hinke van



Raman fiber lasers

CHAT

Chat with a Librarian

Name

Department

User

Start Chat

NEWS & ANNOUNCEMENTS

All news

Complabs Closed

April 05, 2019

Eikon, InnovativeQ+, Bureau van Dijk and more

April 01, 2019

Lockers

April 01, 2019

FAQ

How can I recommend new books to order?

Last Updated: Jan 18, 2019 | Topics: How to | Views: 420

How can I renew a book?

Last Updated: Jan 18, 2019 | Topics: Policies How to | Views: 437

How can I print?

Last Updated: Jan 18, 2019 | Topics: equipment | Views: 325

I cannot access an article or database online

Last Updated: Mar 29, 2019 | Topics: database e-resources How to | Views: 274

Can not attend the workshop? Make an [appointment](#) with me and get individual consultation.

Related LibGuide: [Citation Styles and Tools by Reference Librarian](#)

Date: Tuesday, April 9, 2019
Time: 4:00pm - 5:00pm
Location: 5e.417
Campus: Main Campus
Categories: [Workshops](#)

Registration (15 seats left)

A seat is being held for you. If you are idle on this page for 10 minutes, your seat can't be guaranteed and you may need to start over.

Registration is required for this event.

* Required Field

Full Name *

Email *

School (ex. SHSS) / Department (ex. Economics) *

User type

How did you know about the workshop

Have you ever taken part at the Library workshops or instruction sessions? If yes, please, list the topics.

Level

[Register](#)



Darya Zvonareva

[Email Me](#)

Subject Librarian for School of Engineering
Block 5, Floor 3,
Office 5E.322
+7 (7172) 70 59 41

[View other Events & Workshops](#)



Make an Appointment - Nazarbayev University Library

Meet One-on-One with our expert Librarians to get help with your research or homework.
You are welcome to arrange an appointment - either Face-to-Face or using Zoom video conferencing.

Some topics to be discussed:

- Search books and articles
- Cite it right: EndNote, Mendeley, Zotero
- Getting Started with research
- Literature Review Tools

General Guidelines:
* Appointments must be made 24 hours in advance.
* Cancellations should be made at least two hours in advance.

1. Select a staff member:

- No preference
- Darya Zvonareva
- Yelizaveta Kamilova
- Joseph Yap
- Ramina Mukundan
- Mary Kay Rathke

2. Select Date:

Apr		2019				
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

3. Select Time:

Thursday, April 11, 2019

-
-
-
-
-
-



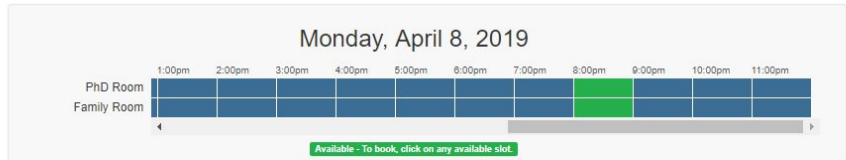
Study Rooms

- **PhD Study Room** can be booked by students enrolled in doctoral programs.
- **Family Room** is for student and researcher parents who need a quiet place to study with their children.
- **Individual Study Rooms** are not in the booking system. Please proceed to circulation desk 3rd floor.

By using the rooms, you agree to follow the policy <https://nu.kz.libguides.com/rooms>.

Study Rooms ▾

Apr		2019				
Su	Mo	Tu	We	Th	Fr	Sa
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28	29	30				



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Specialized Database Terminals

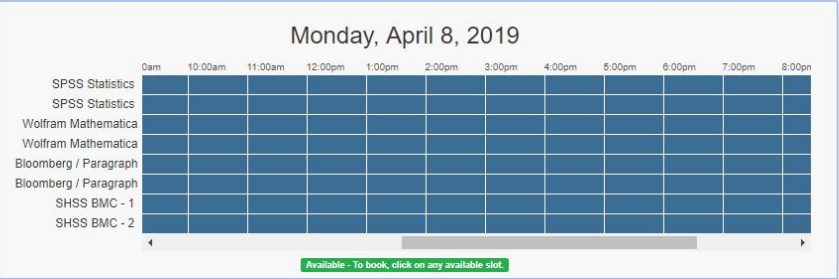
Specialist resources are available on fixed PCs in The Media Room (2nd floor, 5e.216):

- **The Bloomberg Professional Service (The Terminal)** quickly and accurately delivers business and financial information, news, analytics and insight around the world covering all market sectors: real-time and historical pricing, indicative and fundamental data, charts and graphs, customized analytics, company and industry news, economic data, statistics and estimates
- **Paragraph** is a unique reference system, which brings together a number of information blocks - law, accounting, full text of regulations and standards; and information on public institutions, public services, social sector and service sector organizations in Kazakhstan.
- **Wolfram Mathematica** provides a single integrated, continually expanding system that covers the breadth and depth of technical computing.
- **SPSS Statistics** is a software package used for interactive, or batched, statistical analysis.

Specialized Database Terminals

Apr 2019

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				



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Alternative Tools to Springshare



- Social Media (Chat) – FB, VK, Whatsapp (Mobile phone), Zoho - <https://socialcompare.com/en/comparison/meebo-alternatives-1ap5l6l7>



- Google Calendar (Calendar) combined with Google Forms
- Wordpress (Guides) - <http://www.wasla.asn.au/wp-content/uploads/Pathfinders-presentation-MLC-1.pdf>



Conclusions

- The library's role is to provide access to information at any given time even if the library is closed.
- The availability of online tools and its countless benefits, just like what Springshare showcases, helps the librarians in assisting students in their search and exploration of information. Thus, it augments our IL program by providing ready-made subject and research guides.
- Tools like Springshare saves the time of the user.

References

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- Yap, J.M. (2018). Tracking the use of LibGuides: a content and usage study applying return on investment. <https://nur.nu.edu.kz/handle/123456789/3548>



Questions?

Thank you for your
attention.



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