Elevating Electronic Resources Management: Practical Insights from Nazarbayev University Library

NAZARBAYEV UNIVERSITY

Presented by Venera Niyazbayeva
Manager, ERM Office

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Agenda

- Understanding ERM challenges (activity)
- Prioritizing ERM objectives (activity)
- Electronic resources management (ERM) in NU Library
- Negotiating vendor contracts (activity)
- Effective database management
- Q&A

НАЗАРБАЕВ УНИВЕРСИТЕТІ

What is ERM?

Understanding ERM challenges (activity)

- Identification of common ERM challenges in small groups (5 min).
- Groups report back, and challenges are compiled on a shared platform (or written collaborative document) (5 min).

Prioritizing ERM objectives (activity)

- Participants in small groups prioritize ERM objectives based on identified challenges (5 min).
- They use an interactive polling platform to vote on the most critical objectives (5 min).
- Results are showed and discussed in larger group and compared to the ERM objectives of small groups (5 min).
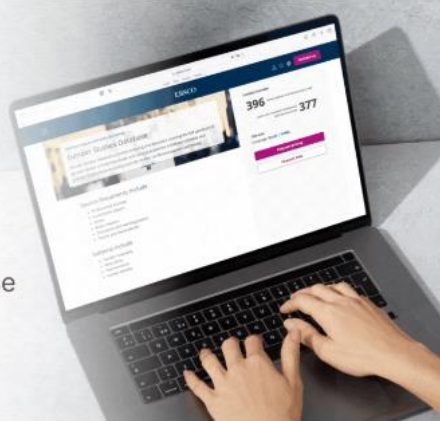
Electronic resources management (ERM) in NU Library

- facilitating seamless access and optimal utilization of electronic resources for the university community

through

- collaborative partnerships, proactive outreach, and user-centric approaches

Trial
of a New
Database

The Gender Studies Database

Resources-Databases

EALC 2023

XII Eurasian Academic
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ASTANA

ERM function

- enhancing research support, assistance to open access initiatives, fostering information literacy, and staying abreast of evolving trends in scholarly communication

Through

- negotiations, meetings, licensing, acquisition, setting up trials, troubleshooting, and management of electronic databases, journals, e-books, and other digital content

Budgeting process for electronic resources.

- significant
- dynamic
- 3 times a year: March (3-year planning), October (for the following year), and June (current budget adjustments)

strategic planning

library goals and academic needs

adaptability

Managing subscriptions, e-books and access codes

120 subscriptions in years 2022-2023

Databases (journals and ebooks), citation tools, online course platforms, perpetual access, aggregators, video platforms

Total number of e-books (**42,200**) and e-journals (**76,545**)

8869 access codes in 2022

Service purchase

Service in ERM is access to an online product or resource for a limited period of time (subscriptions to databases, ebooks, trials)

- memo requests from university schools
- checking availability of a budget
- choosing and negotiating the proper method of purchase based on the amount and availability of online payment
- processing the service

Perpetual purchase

- receiving request and managing it in Alma system
- selecting the method of access and purchase for e-books
- preferred modes, such as IP-based access, perpetual mode, and DRM-free
- purchasing e-books
- processing purchased ebooks in Alma system

Criteria for subscription:

- request from faculty
- successful trial
- high usage statistics
- inclusion in the 1 and 3 year budgets
- approval by Academic council
- integration with the discovery page

A-Z Databases & Tools

Full list of Databases including subscriptions, trials and open access resources & Reference, survey, and analytical tools

All Subjects	All Types	All Vendors / Providers

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z #

Popular

The mos

271 Results found

Managing trials

- asking for a trial or receiving a proposal from a vendor (dates)
- setting up access with vendors, and on the discovery platform (Primo)
- adding it to databases list
- promoting it to the NU community
- negotiating trainings for end users
- checking usage statistics
- gathering users' feedback

Add question

Type *   Yes or No

Question *   Are the resources useful for your studies/field of work?

☑ Answer for this question is mandatory

☑ Add comment field

Comment Label   Any Comments?

Add   Close   Add and Close

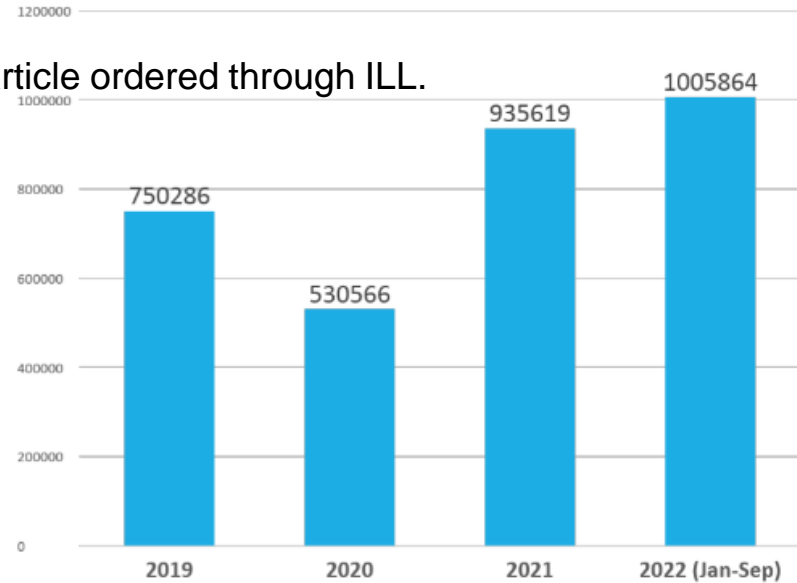Activation Wizard: Activation Summary   1 — 2   Cancel   Back   Activate

Gender Studies Database

Usage statistics

Effective usage of full-text databases is:

When the cost per use is less than the cost per article ordered through ILL.

Cost for ILL article is **23 USD** in average

Interlibrary Loan (ILL) Partners

Negotiating vendor contracts (10 minutes)

1. 3 small groups, each focused on a different type of contract: one for access codes, one for journal and ebooks databases, and one for business companies aggregator.

2. Each group is provided with a copy of the actual anonymized vendor contract related to their assigned category.

3. Participants review the contract and identify negotiation priorities and challenges. These may include pricing, access terms, usage statistics, and other key points.

4. Participants discuss and develop negotiation strategies based on the identified priorities and challenges.

5. Each group presents its negotiation strategies and outcomes to the entire workshop, explaining the key points that should be addressed when negotiating this contract.

6. Any comments?

Effective database management (10 minutes) (activity)

1. Complete a quiz on best practices for managing electronic databases.

Go to   www.menti.com

Enter the code   6799 1912

1. The correct answers and rationale will be discussed after each question.
2. Share examples of common issues and how to resolve them.

Any comment, feedback, own experience shortly