A STUDENT-DRIVEN AND STUDENT-CENTERED APPROACH TO ENGAGEMENT IN THE COLUMBUS STATE UNIVERSITY LIBRARIES

Alan Karass, PhD Columbus State University, Georgia, USA alanmkarass@gmail.com



These slides are also available here:

https://alankarass.com/ealc-2023/

UNITED STATES



STATE OF GEORGIA



COLUMBUS STATE UNIVERSITY MAIN CAMPUS



COLUMBUS STATE UNIVERSITY RIVERPARK CAMPUS



MAIN LIBRARY (EXTERIOR)



MAIN LIBRARY (INTERIOR)



SCHWOB SCHOOL OF MUSIC



MUSIC LIBRARY



ART LIBRARY



ADVISING AND TUTORING



INFORMATION TECHNOLOGY HELP DESK



EINSTEIN BROTHERS COFFEE SHOP



Library Open House



POPULAR READING AND GAMES



PUZZLE STATION



"Hygge Nook" Christmas Corner



TRADITIONAL LIBRARY SERVICES

- Databases, books, journals, newspapers, media
- Archives and Special Collections
- Research assistance and consultations
- Library instruction
- Information- and research-focused seminars for first-year students
- Study spaces and rooms for group study
- Open late into the evening

UNCONVENTIONAL LIBRARY SERVICES

- Library consultations available in nursing classroom, graduate school lounge, education department, café, science labs
- Loaner laptops and mobile hotspots
- Free earbuds available at service desk
- Free earplugs available at service desk
- Bicycle locks available for loan at service desk
- School and standard household supplies available at Music Library
- First responder capabilities
- "Switchboard" function: helping students find services they need

OTHER OFFICES AND SERVICES INSIDE THE LIBRARY

- University Advising
- Academic Center for Tutoring
- University Information Technology Services Help Desk
- Einstein Brothers Coffee Shop

CAREER READINESS

- Provide jobs, assistantships, and internships for students
- Host job fairs throughout the year
- Drop-in career counseling

SOCIAL AND RECREATIONAL ACTIVITIES

- Games and puzzles
- Friday game night in the library
- Books for recreational reading

SPECIAL EVENTS

- December "Hygge Nook" (Scandinavian-style holiday snacks and hot drinks)
- "Cougar Kick Off" library open house at the beginning of each term
- Free coffee during exam periods

HEALTH, WELLNESS, AND SAFETY

- Food pantry and basic kitchen facilities
- Summertime cooling center
- Rucksacks in library with basic emergency medical supplies
- Defibrillators
 - Devices that apply an electric charge to the heart in the case of a heart attack

SERVICE TO THE COMMUNITY

- Provide support to students from nearby Columbus
 Technical College
- Computer access, scanning, and printing for everyone
- Participation in the Federal Depository Library Program (FDLP) – Official Documents from the US Government
- Recycling

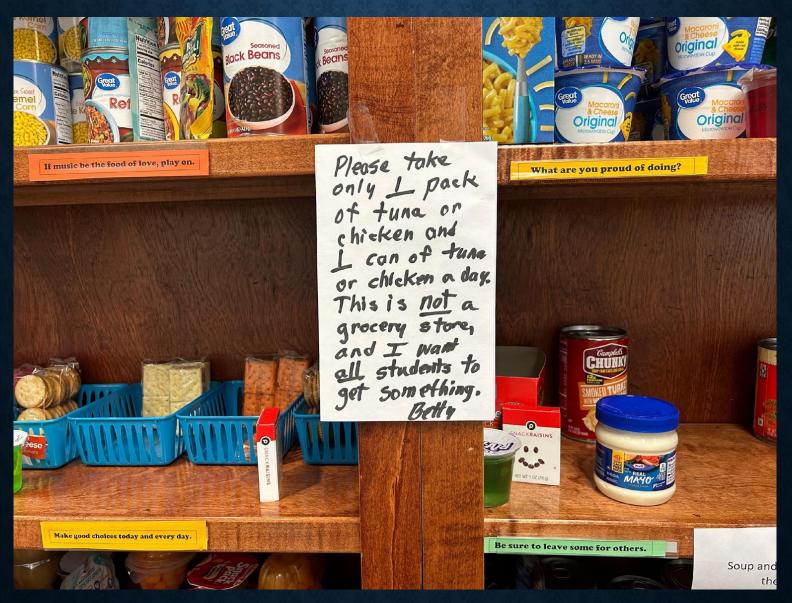
MUSIC LIBRARY FOOD PANTRY



MUSIC LIBRARY FOOD PANTRY



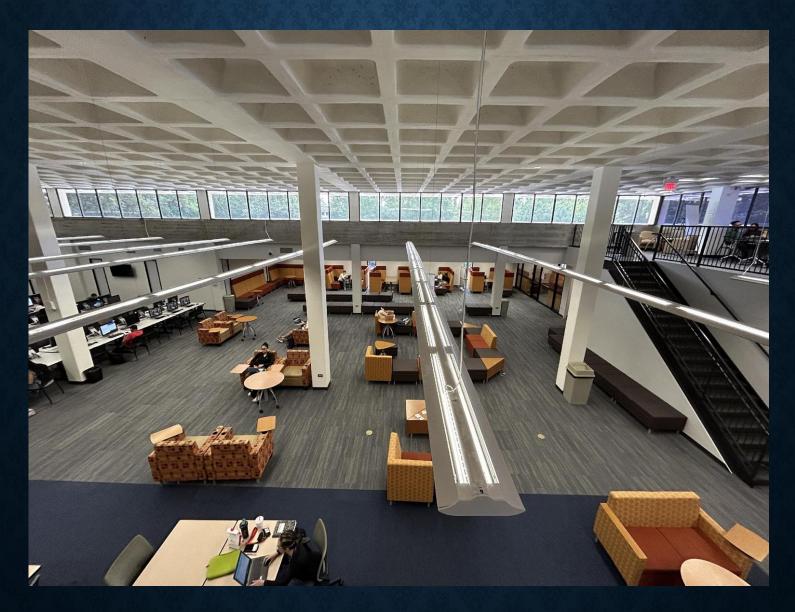
MUSIC LIBRARY FOOD PANTRY



ART LIBRARY FOOD PANTRY



MAIN LIBRARY



Suggested Reading Student Engagement in Academic Libraries

- Appleton, Leo. 2020. "Academic Libraries and Student Engagement: A Literature Review." New Review of Academic Librarianship, 26:2-4, 189-213. https://doi.org/10.1080/13614533.2020.1784762
- Arnold-Garza Sara and Carissa Tomlinson. 2017. Students Lead the Library: The Importance of Student Contributions to the Academic Library. Chicago, Illinois: Association of College and Research Libraries. ISBN: 978-0-8389-8867-1
- Schlak, Timothy. 2017. "Academic Libraries and Engagement: A Critical Contextualization of the Library Discourse on Engagement." The Journal of Academic Librarianship, 44. https://doi.org/10.1016/j.acalib.2017.09.005
- Van Kampen-Breit, Doris and Michael Campbell. 2017. "Understanding Student Perspectives on Self-Efficacy, Scholarship & Library Research in Graduate Social Work Distance Learning: A Pilot Study." Internet Reference Services Quarterly, 22:4, 167-179. https://doi.org/10.1080/10875301.2018.1427170

Suggested Reading Social Services & Food Pantries in Libraries

- Baum, B. and M. Gross. 2023. "Bridging the Service Gap: Branch Managers Talk about Social Workers in Public Libraries." Public Library Quarterly, 42:4, 398-423. https://doi.org/10.1080/01616846.2022.2113696
- Goldrick-Rab, Sara and C. Baker-Smith. 2019. College and University Basic Needs Insecurity: A National# RealCollege Survey Report. The Hope Center.
- Goodson, Kymberly, and Rachel Conry. 2019. "Optimizing Library Services Food for Thought: Leveraging Library Services to Address Food Insecurity." Against the Grain 31:4. https://doi.org/10.7771/2380-176X.8485
- Henrich, Kristin. 2020. "Supporting Student Wellbeing and Holistic Success: A Public Services Approach." International Information & Library Review, 52:3, 235-243. https://doi.org/10.1080/10572317.2020.1785171
- Udell, Emily. 2019. "Food for Thought: Academic libraries are fighting campus food insecurity with onsite pantries." American Libraries, 50:5, 12–13, 15. https://www.jstor.org/stable/26677410
- Wood, L. 2020. "Empty Shelves: How Your Academic Library Can Address Food Insecurity." College & Research Libraries News, 81:7, 322. https://doi.org/10.5860/crln.81.7.322

QUESTIONS?

Contact me at:

MA BAA

alanmkarass@gmail.com

and the second