

PRESENTATION OF THE PROJECT

Source of Funding: European Union

Budget: EUR 6,288,000

Location: Republic of Kazakhstan

Contractor: GDSI Limited (Ireland)

in consortium with ECORYS (Nederland BV)

GOPA Consultants (Germany) Shannon Development (Ireland) Research Institute of Regional Development (Kazakhstan)

About the Republic of Kazakhstan



S 2.72 mln km² 16.7 mln Astana











The European Union

The European Union is a group of countries that share their efforts, ideas and resources to help achieve peace and prosperity in Europe – and beyond.



27Member States



over 500 mln

Combined population

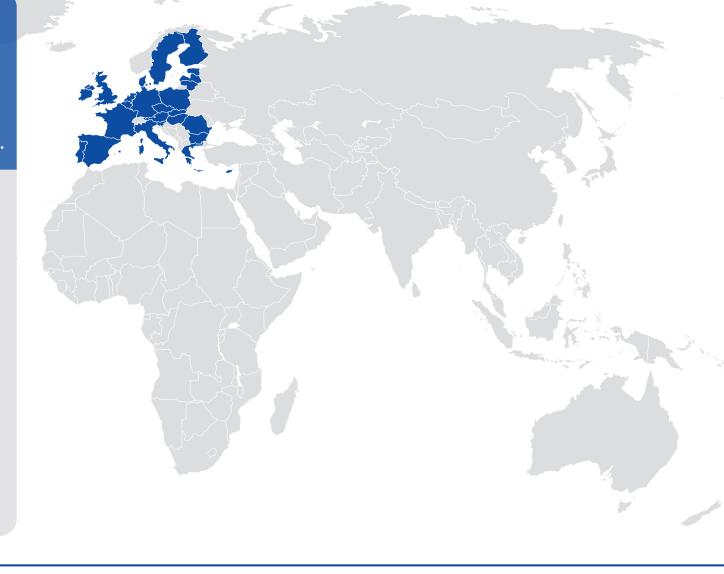


Official languages



25.8%

Percentage of global GDP









The European Union in the World

As a global trade player

- Union of 27 countries, over 500 million people
- Key player in international trade
- Biggest exporter and importer of goods and services
- 20% share in world's imports and exports, 25% of world GDP

External aid

- World's biggest aid donor
- Brings stability and prosperity to many countries
- Promotes trade to drive development
- Over 60% of exports from countries – recipients of the EU aid go to the European Union

Environmental guardian

- EU achievements in areas such as recycling, acid rain and industrial emissions
- EU leads in fight against climate change







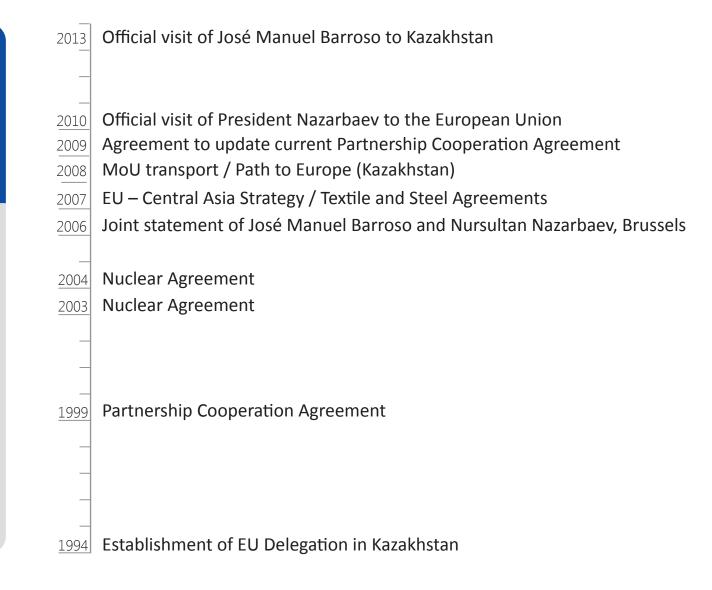
The European Union and the Republic of Kazakhstan



2013

The 20th anniversary of the establishment of diplomatic relations

- The Delegation of the European Union to Kazakhstan since 1994
- The Partnership and Cooperation Agreement came in force in 1999
- Kazakhstan is priority country within the European Union and Central Asia: Strategy for a new partnership
- About 50% of Kazakhstan's export is directed to the EU
- Number one foreign investor to Kazakhstan's economy









Overal Approach to Project Implementation

- Strategies, legislation, regulations and action plans for regional development
- 2. Performance assessment of public bodies
- 3. Support to Centre for Regional and Sociological Research
- 4. Support to Accounts Committees

- Training system for development and service delivery
- Capacity building of local actors in regional development
- Capacity building mechanisms in pilot oblasts

Institutional Capacity to Plan, Implement, Monitor Framework for and Evaluate Oblast Regional Development Development **GOAL**: **Institutions** Strategies to contribute and Policies to a more equitable regional development and to increase living standards in the regions of Kazakhstan Delivery of **Oualification** System for Local Public Services by **Development Actors** One-Stop Shops

- 1. Oblast development strategies
- 2. Civil society participation
- 3. Demand-driven support to pilot oblasts
- 4. Inter-regional good experience exchange

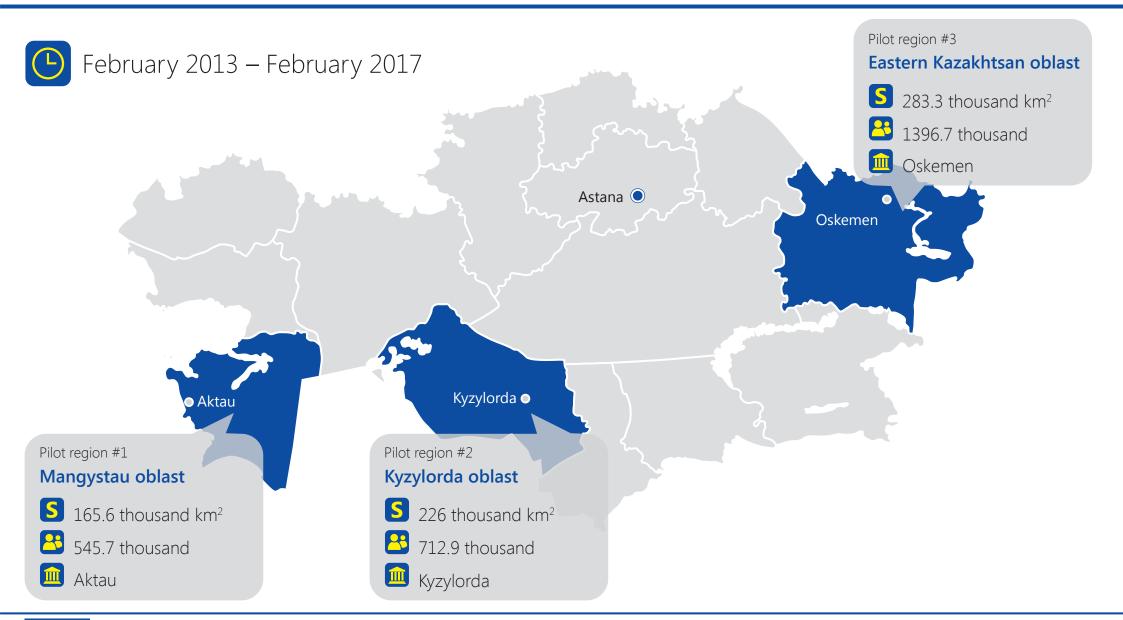
- 1. Strategies for OSSs
- 2. Capacity building for OSSs
- 3. Modern technologies for service delivery
- 4. Access to OSSs in rural areas
- 5. Spill-over benefits to non-pilot oblasts







Implementation Period and Pilot Regions









Component 1. Institutions, Policy, Legislation

LEGISLATIVE AND INSTITUTIONAL FRAMEWORK FOR REGIONAL DEVELOPMENT

Expected results: The institutional framework for local development institutions and policies is improved.

Action Area 1

Strategies, legislation, regulations and action plans regarding local development and local governance are adopted/streamlined

Action Area 2

Local government monitoring and performance assessment systems are operational and tested in the pilot regions; consolidated information on local government's performance is available at the level of the central government

Action Area 3

Institutional capacities of the Centre for Regional Policy for advising regional development policy makers on problem analysis, strategy development, budgeting, implementation and monitoring/evaluation are enhanced

Action Area 4

Accounts committees at oblast level are strengthened



Counterparts: Ministry of Regional Development, Ministry for Transportation and Communication, Office of the Prime-Minister, Presidential Administration, Economic Research Institute: Centre for Regional Policy, Centre for Performance Assessment; pilot oblasts' akimats and maslikhats' accounts committees.







Component 2. Capacities related to Development Strategies

IMPROVED PUBLIC POLICIES AND ITS MANAGEMENT IN THE PILOT OBLASTS

Expected results: The capacities of pilot oblasts to plan, budget, implement and monitor oblast development strategies are strengthened.

Action Area 1

Pilot oblasts are acquainted with, and use, technologies and policy management modalities aimed at improving local development (e.g. data collection, problem analysis, evidenced-based policy making, monitoring, evaluation)

Action Area 2

Voice of citizens and civil society actors to contribute to local development decision making and local public services are enhanced, and feedback/accountability mechanisms are strengthened

Action Area 3

Pilot oblasts are provided
with short-term expertise
upon demand on topics
related to specific local
development problems,
covering social, economic,
environmental, public
utilities, energy efficiency
and local governance issues

Action Area 4

exchange of good ideas and practices among pilot oblasts, and spill-over benefits from pilot oblasts to other oblasts have been achieved



Counterparts: Ministry of Regional Development, pilot oblasts' akimats, NGOs and citizens in pilot oblasts







Component 3. Public Service Delivery

DELIVERY OF ADMINISTRATIVE SERVICES BY ONE-STOP SHOPS

Expected results: Delivery of administrative services by One-Stop Shops is improved, with the focus on pilot regions.

Action Area 1

Long term development strategy for OSS is created and detailed master plan for its implementation is adopted and executed. Clear vision among all stakeholders on the future development of OSS is ensured

Action Area 2

Institutional and individual capacities to ensure regulatory, support and supervisory/ monitoring (central level) and management functions (oblast level) for OSS strengthened

Action Area 3

Modern technology and management tools for improved provision of administrative services through OSS to the population in pilot oblasts developed

Action Area 4

Access of citizens to OSS in pilot oblasts in particular on lower tier level, improved

Action Area 5

Spill over benefits to the provision of administrative services through OSSs in non-pilot oblasts achieved



Counterparts: Ministry for Transportation and Communication, Agency for Civil Service Affairs, One-Stop-Shops, other service providers, citizens







Component 4. Qualification System for Local Development

STRENGTHENING THE CAPACITIES OF ACTORS INVOLVED IN REGIONAL DEVELOPMENT

Expected results: Qualification system for local development actors is strengthened at national and pilot oblast levels.

Action Area 1

Training systems for local development and local service delivery (including OSS) is substantially improved, adopted and under implementation

Action Area 2

Capacities of local development actors for planning, implementing, monitoring (including public accounting system) of local development policies are strengthened

Action Area 3

Adequate capacity building systems and mechanisms for local development actors at pilot oblast level e.g. through Regional Training Centres or other modalities/institutions are developed and functional



Counterparts: Agency for Public Service Affairs, Academy of Public Administration, Regional Training Centers, other training institutions.







Management Structure of the Project

Project Steering Committee

Invited:
Administration of the President

Ministry of Regional Development

Ministry of Transport and Communication Agency for Civil Service Affairs Academy of Public Administration EU Delegation Representatives from pilot oblasts' akimats Centre for Regional and Sociological Research (the Economic Research Institute) Centre for Performance Assessement (the Economic Research Institute) GDSI Consortium

Working Group
Regional Policy Framework

Working Group
Regional Programmes

Working Group
One-Stop-Shops

Working Group
Training and Capacity Building

Project Directorate

- GDSI Limited (Ireland) / Leader
- ECORYS (The Netherlands)
- GOPA Consultants (Germany)
- Shannon Development (Ireland)
- Research Institute of Regional Development (Kazakhstan)

Project Structure

- Team leader / Regional Policy Development Expert
- 3 key experts: Institutional Development, Training and One-Stop-Shop experts
- Senior and junior non-key experts
- Visibility expert
- Administrative and support staff
- Regional project representatives in three pilot oblasts

Regional Consultative Committees

- Committee 1: East Kazakhstan
- Committee 2: Mangystau
- Committee 3: Kyzylorda







Functions of Managements Bodies

Project Steering Committee

- Oversee the implementation of project activities.
- Provide guidance and direction.
- Endorse project related reports.
- Ensure co-operation with relevant institutions.
- Ensure compliance with technical and regulatory requirements in Kazakhstan.
- Composition: Delegation of European Union, key stakeholders, Project Team, Lead contractor.
- Meetings once in six months.

Working Groups

- Co-ordinating technical aspect of the project.
- Drive harmonization of technical, legislative and regulatory requirements for each component of the project.
- Implementing project activities according to the Inception Report.
- Quarterly meetings

Regional Consultative Committees

- Advise on the selection, planning and implementation of development interventions to be elaborated within the project in their regions.
- Contribute/ comment on training programmes designed within the project.
- Support the implementation of OSS development measures at local level.
- Regular meetings.







Implementing Team

The Key Experts

Ms. Olga Broderick

Team Leader/ Regional Policy Development Expert

Specialist in Public Policy, Regional and Local Economic Development

Over 14 years of planning, directing and implementing institutional support for all aspects of regional and local development

Mr. Algirdas Petkevicius

Institutional Development Expert

Over 7 years of experience in institutional development, modernisation of civil service, introducing mechanisms for performance assessment and greater accountability Significant experience in national development planning

Dr. Alexander Kotchegura

Training Expert

Training specialist with PhD in Public Administration

Distinguish career (ever 11)

Distinguish career (over 11 years) in public administration training, civil servants capacity building and HR development

Ms. Maria Di Florio

One-Stop-Shop Expert

Specialist in public service delivery through One-Stop-Shops

Significant experience in One-Stop-Shop setting up and development in CIS-countries





Contact Information

More information on the project is available upon request





